

Assisted Self-Isolation Site (ASIS)

We thank all partners who have worked diligently through the past 2 weeks to make the Assisted Self-Isolation Site (ASIS) operational. As you know, we are living in an unprecedented time, and we appreciate your hard work and patience while we build out the ASIS for vulnerable Calgarians. With a project of this scope there is a lot of coordination that must take place, in addition to the close consideration of several possible scenarios and risks.

Timelines:

- April 6th & 7th - to ensure that we have the appropriate processes in place, we are going to pilot the ASIS with a select, small group of individuals
- April 8th - When we have completed our pilot, we will coordinate the referral of the remaining eligible individuals
- April 9th - We will initiate formal processes as provided

To help support appropriate and timely referrals we have developed and provided two supplementary documents:

1. **Detailed Client Flow** – We've provided a high-level overview below; however, the additional attachment will detail the steps and procedures for the referring organization, including: pre-screen and triage procedures, how to refer a client to ASIS, and what to do after that referral has been accepted.
2. **ASIS Intake/Referral Form** – This is expected to be completed by your agency to support an easier warm transfer for the client into ASIS.

High-level criteria to be considered eligible for the assisted Self-isolation

(see full client flow for more details)

Client is experiencing homelessness, has no fixed address

And meets one of the following health criteria:

- **Have a confirmed diagnosis of COVID-19 and are actively ill with the virus; or**
- **Are experiencing symptoms of COVID-19 and are awaiting medical testing or the results of medical testing; or**
- **Have received a diagnosis of COVID-19 and are in a period of recovery, before transitioning to different accommodations; or**
- **Have been in close contact with confirmed positive cases, exclusion order mandates isolation from public for 14 days from date of exposure**

***Admission to the site is entirely voluntary on the part of the patient.
It is not a locked facility. Anyone unable to stay in this capacity may not be a good fit.***

Referral to ASIS must be completed by a Physician/health care professional as described within next section

High-Level Overview of Referral Process:

Please Note: Steps 1 and 2 are for Shelters and Social Service agencies only.

Step 3 is for Emergency Rooms, Acute Care, physicians, nurse practitioners and community paramedics only.

Pre-Entry Point:

- Staff at the shelter or social service agency complete initial screening process

1 - Entry Point | Primary Screening/Triage:

- Questions about symptoms are asked to determine if secondary screening is necessary
- If patient requires secondary screen, mask patient and practice social distancing

2 – Results of Primary and Secondary Screen

Negative Screen:

- Patient can be admitted to Shelter or Agency

Positive Screen:

- If patient requires isolation based on primary screening, move them to holding space. If there is an on-site health care professional (RN, MD, NP, Paramedic) they can complete the secondary screening or contact CUPS on call physician
- Based on the secondary screen, the health care provider will make a recommendation for the appropriate destination for patient care, such as: admittance to shelter/agency site, community self-isolation, assisted self-isolation, or transfer to hospital (see triage section)
- During this process, if the health care professional deems it necessary, begin completing referral form to speed up referral process.

3 – Community and Acute Care Referral Process to ASIS

(MD/NP/Community Paramedics ONLY)

- **If patient requires Hospital or Community support:**
 - Transfer to Hospital and/or management in the Community
- **If patient requires Assisted Self-Isolation:**
 - Physician/Nurse Practitioner or community paramedic will make a referral to ASIS via RAAPID. If referral is accepted, RAAPID will initiate and coordinate the transfer process with the referral and accepting sites.
 - Move patient to community holding space or acute care facility to await transport
 - Site staff or physician to complete ASIS intake/referral form
 - Be prepared for the next transit pick up time (*Calgary Transit schedule will be distributed to all facilities*)
 - Ensure patients are masked and hands are washed prior to loading bus
 - Provide client a pump of hand sanitizer right before loading the bus
 - Escort and assist patient in boarding the bus
 - Patient is transferred to ASIS

**If being transferred from hospital, and where at all possible, please ensure to include:*

- *Discharge summary and instructions*
- *24 hours' worth of medication upon discharge*
- *Obtain medication coverage (I.e. Alberta Works) if applicable.*