

Department of Medicine Newsletter

Summer 2018



“Innovation—Excellence—Patient Care—Scholarship—Education Leadership—Mentorship—Technology”

Message from the Department Head

Mindful of George Bernard Shaw’s comment that *‘The single biggest problem in communication is the illusion that it has taken place’*, I am thrilled to announce the start of two quarterly Departmental Newsletters: one targeted to physicians in the Department, and the second to administrative and support staff. These newsletters are part of our endeavor to establish more regular, open, and transparent communication within the Department, and they will contain updates on the Department, celebrate achievements, introduce new recruits, and also provide information on upcoming events, important dates, and deadlines. I hope that you enjoy reading this physician-directed newsletter, and I look forward to feedback as to how we can further improve communication within the Department.

As many of you head out on summer vacation, we can look back on another successful academic year. Under Dr. Adam Bass’ leadership, the Department reintroduced Medical Grand Rounds (MGR) on Tuesday mornings, with a series of excellent speakers on topics of broad interest to all Department members. For those of you who haven’t yet attended MGR, I’d encourage you to join us on Tuesday, September 11th for the start of the new academic year MGR series.

Several Department members received distinguished awards at the recent Cumming School of Medicine’s Spring Leadership Retreat. Dr. Sofia Ahmed was awarded the *van de Sande Distinguished Achievement Award* for her outstanding contributions to mentorship, while Drs. Kerri Johannson and Janeve Desy were both recognized among the Clinical, Adjunct, and Research Faculty for their outstanding contributions to Clinical Research and Undergraduate Medical Education respectively. Elsewhere in this newsletter, we celebrate Dr. Hanan Bassyouni receiving the 2018 Taylor Teaching Award, and John Conly recently being named to the Order of Canada.

The Department of Medicine has recently introduced a number of new leadership positions and programs, and I am excited to welcome Dr. Jayna Holroyd-Leduc as the Deputy Department Head for Academic affairs, and Dr. Cheryl Barnabe as Vice Chair of Indigenous Health within the Department.



Dr. Richard Leigh, Zone Clinical & Academic
Department Head

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As part of her new role, Dr. Holroyd-Leduc has recently launched a Promotions Mentorship Program to support and better prepare Department Members as they go forward for both academic and clinical promotion. The Program has already launched, and mentor-mentee relationships are being established for the upcoming GFT promotion cycle. The Program will expand to include Clinical promotion mentorship early into the fall. For those clinical faculty considering applying for promotion, I encourage you to speak to your Division Head and myself or Jayna before the application deadline of October 31 (for promotion to Clinical Professor) or November 30 (for promotion to Clinical Assistant and Clinical Associate Professor).

Dr. Barnabe will be leading a program to align Department of Medicine activities to advance Indigenous Health with those of the Indigenous Health Dialogue (in the Strategic Partnerships and Community Engagement Office of the Cumming School of Medicine), Alberta Health Services departments and the University of Calgary's Indigenous Strategy, *ii' taa'poh'to'p*. An early priority for Dr. Barnabe will be to support educational development in our residency training programs in line with Royal College direction on inclusion of Indigenous Health in curriculum, evaluation, and accreditation of post-graduate medical education programs.

The practice of medicine may be rewarding, but may also at times be challenging. We work in stressful environments, and physician burnout is common. The Department recognizes that our members are our most valuable assets, and we believe that members should be supported through difficult times. Consequently, Dr. Jane Lemaire and a number of colleagues have now established the Department of Medicine Peer Support Team, with the goal of contributing to physician well-being by helping them deal with the consequences of adverse events.

Those interested in learning more about the program should contact Jane via her mobile at 403 830 5619, or email her on: lemaire@ucalgary.ca

Over the course of this last year, we have worked closely with Dr. Chris Naugler and his executive leadership team in the Department of Pathology/Calgary Laboratory Services to establish a Patient Service Centre (PSC) at Richmond Road Diagnostic and Treatment Centre. I am delighted to report that a new PSC will open at Richmond Road on Wednesday, July 25, which will substantially enhance ambulatory patient care at that site. My sincere thanks to Dr. Naugler and his team for engaging with us on this initiative, and helping make this a reality.

On an administrative note, we've now developed a Master Calendar of all key dates, deadlines, training, and events in the Department. The purpose and aim of the Master Calendar is to be a singular resource for both Physicians and Administrative Staff in the Department. The Master Calendar for the remainder of 2018 is now available and a link to the calendar can be found in this newsletter, on the Department's website, and will be sent out monthly via the DOM Announcements email.

In response to physician concerns regarding the training and performance of some admin staff, we've now also established a Learning Plan to support the continued learning and development of our Administrative Support Staff. These training sessions will be held on the second and fourth Friday of the month from 1:15 -2:15 pm. We ask that you support and encourage your Administrative Support Staff to participate in these training opportunities.

Thank you for your ongoing support, your collegiality, and your commitment to making the Department of Medicine among the best in Canada.

Richard



New Leadership Team Members

Join us in welcoming the following two women to the Department of Medicine Executive Leadership Team:



Dr. Jayna Holroyd-Leduc has been appointed Deputy Department Head, Academic, effective July 1, 2018. This newly created leadership position will focus on enhancing the academic mandate within the Department, as it relates to the Cumming School of Medicine and Alberta Health Services. In this new role, Dr. Holroyd-Leduc will work closely with Dr. Richard Leigh and Dr. Jeffrey Schaefer, who remains the Deputy Department Head-Clinical.



Dr. Cheryl Barnabe has been appointed Vice Chair of Indigenous Health, effective July 1, 2018. This newly created leadership position will focus on advancing Indigenous Health and ensuring Department of Medicine members and trainees provide high quality care to Indigenous patients, respecting community needs and approaches.

Master Calendar



A key resource for both our Physicians and Administrative Staff, the Master Calendar contains all important dates, major deadlines, and events in the Department. The Master Calendar can be found on the Department's Website at: <https://www.departmentofmedicine.com/wp-content/uploads/dom-master-calendar.pdf>

Promotions Mentorship Program



Under the direction of Dr. Jayna Holroyd-Leduc, the Department of Medicine has recently launched a Promotions Mentorship Program. The purpose and aim of the Program is to provide support and guidance for Academic and Clinical Department Members going forward for promotion. The program matches up promotion candidates with a mentor who has recently successfully gone forward for a similar promotion.

In the current phase of the Program, mentors are being identified and matched with our current Academic (GFT) promotion candidates. The Program will be expanding to include Clinical promotion candidates starting in Fall 2018.

Clinical Department Members who are considering putting their names forward for promotion are encouraged to speak with their Section Head and Dr. Richard Leigh or Dr. Jayna Holroyd-Leduc, and are also encouraged to visit the Members Area of the Department of Medicine website to review the [Clinical, Adjunct, and Adjunct/Research Promotion Criteria and Checklist](#).

Academic or Clinical Department Members who are interested in participating in the Promotions Mentorship Program, either as a mentor or a mentee, should contact Angela Hunter CAPM, Project Coordinator: angela.hunter@ahs.ca or Dr. Jayna Holroyd-Leduc: Jayna.holroyd-leduc@ahs.ca.

We are looking for new photographs of our Department Members doing what they love to do in their personal time to display in the hallways on the 9th Floor North Tower. If you have a photograph of yourself that you'd like to be featured in our hallway display, please send a digital copy (JPEG) to Lanza D'Silva: lanza.d'silva@ahs.ca



Your Administrative Support Staff

Learning & Development

The Department has established a Learning Plan to support the training and development of the Administrative Support Staff in the Department of Medicine. Training sessions will be offered on a variety of administrative, research, and clinical training topics and will be held on the second and fourth Friday of each month. We ask that you support and encourage your Administrative Support Staff to participate in these training sessions. Upcoming training sessions include:

- UCalgary PeopleSoft Expense Reports – July 13, 2018
- Observerships & Job Shadowing – July 27, 2018
- Path to Care: Alberta Referral Directory – August 10, 2018
- Research Services Office: Grants Approval Process – August 24, 2018
- Legal & Privacy: FOIP & HIA – September 7, 2018

Scope of Practice

It is within the scope of your Administrative Support Staff's position to assist you with completing your physician specific billing for medical services. The duties that fall within the scope of your Administrative Support Staff's position include:

- searching for missing patient billing information,
- completing the patient demographic section on the billing form, and
- submitting the form to AB Health or a billing clerk for same.

The above duties may involve accessing patient care systems, contacting the patient directly or referencing previous records and requires a strong working knowledge of billing codes and practices to be efficient and effective.

However, entering billing codes and diagnosis onto the billing form is **not** within your Administrative Support Staff's scope of practice. **The practicing physician needs to enter their own billing codes and diagnoses onto the billing form.** Your Administrative Support Staff should only be assisting with the patient demographic sections of the billing forms.

Administrative Support Staff are expected to have an awareness and understanding of billing codes and practices, **but are not to enter any billing codes or diagnoses onto the billing form.**

Calgary Zone System Flow

On June 28, 2018, the Calgary Zone Senior Leadership Team (SLT) held a meeting to discuss Calgary Zone system flow. While EMS / ED concerns were primarily discussed at the meeting, there was full realization that everyone owns this and that there is work to be done at the input, throughput, and output level.

At the conclusion of the meeting, five (5) initiatives were identified, and three that are particularly relevant for the Department of Medicine are:

1. Make discharging patients a priority
2. Facilitating hospital discharge of continuing care (CC) residents on weekends
3. Increase allied health (OP, PT) support on weekends to support earlier discharges and prevent admissions from the community

Peer Support Team



Goal: to contribute to physician well-being by helping physicians deal with the consequences of adverse events.

To learn more about the program, please contact:

Dr. Jane Lemaire

T: 403-830-5619

E: lemaire@ucalgary.ca



Celebrating Awards & Accomplishments



Dr. John Conly was named a member to the Order of Canada on June 29, 2018 “for his ongoing dedication to antimicrobial resistance and infection control in Canada, notably by creating national guidelines on the standard of care for infectious diseases.” according to a [news release](#) from the Office of the Governor General of Canada.

Recipients will be invited to accept their insignia at a ceremony to be held at a later date.



Photo by Adrian Shellard for the Taylor Institute for Teaching and Learning

Dr. Hanan Bassyouni received the 2018 Taylor Teaching Award for Full-Time Academic Staff (Assistant Professor) on April 10, 2018 at the fifth annual Celebration of Teaching, hosted by the Taylor Institute for Teaching and Learning.

CIHR Project Grant: Spring 2018 Award Recipients

The results of the Spring 2018 CIHR Project Grant competition were released on July 11, 2018. A total of 369 grants, plus an additional 39 bridge grants, were funded, for a total investment of \$227M.

Fourteen (14) applications from the University of Calgary were funded, and we are delighted to announce that Members of the Department of Medicine are Primary Investigators or Co-investigators on four (4) of these successful applications. Join us in congratulating the CIHR Project Grant: Spring 2018 award recipients!

1. *Evaluation of Diagnostic Testing for Primary Aldosteronism*

PI: [Dr. Alex Leung](#)

Co-Investigators: Drs. [William A Ghali](#), Daniel T. Holmes, [Gregory Kline](#), Raj S. Padwal, and [Doreen M Rabi](#)

2. *Rhinovirus Induced Modulation of Epithelial Phenotype in Asthma*

PIs: Drs. [Richard Leigh](#) and David Proud

3. *The Surgical Safety Checklist Revisited: Redevelopment of a Point-of-Care Tool to Improve Surgical Safety*

PIs: Drs. Mary E Brindle, Barbara K Burian, and Claude Laflamme

Co-Investigators: Drs. Elijah Dixon, Anna R Gagliardi, [William A Ghali](#), and Henry T Stelfox

4. *Towards Precision Cardiovascular Medicine: Integration of Patient-Reported Outcomes in Prognostic Tools Development for the Management of Acute Coronary Syndrome*

PIs: Drs. Tolulope T. Sajobi, Colleen Norris, and Hude Quan

Co-Investigators: Oluwagbohunmi A Awosoga, [William A Ghali](#), [Matthew T James](#), Merrill L Knudson, Lisa M Lix, Mingshan Lu, Maria Jose Parilla Lopez, Todd Wilson, and Stephen B Wilton